

BLUE COAT CERTIFIED PACKETSHAPER PROFESSIONAL

BlueTouch Training Services

The Blue Coat Certified PacketShaper Professional (BCPSP) course is intended for IT professionals who wish to develop and master the skills to properly install, operate and configure PacketShaper. This course also covers how to use reporting features and take appropriate action using PacketShaper control mechanisms to optimize network and application performance. After completing this course you will be proficient in:

- Properly configuring different types of traffic trees
- Configuring PacketShaper to fix network problems
- Using PacketShaper tools to identify network problems and determine if PacketShaper can solve those problems

Duration / Format

3 days (24 hours) / available as classroom instructor led training (ILT)

Audience / Target Group

The course is oriented towards the learning needs of working IT network professionals responsible for troubleshooting network application performance using Blue Coat PacketShaper appliances.

Prerequisites

Blue Coat Certified PacketShaper Administrator (BCPSA) certification, or waiver exam. Student should have practical experience with the PacketShaper appliance in the field with a solid understanding of networking and general knowledge of application behavior on Wide Area Networks.

Course Description and Contents

The Blue Coat Certified PacketShaper Professional (BCPSP) Course is intended for students who want to use new PacketShaper features that deliver integrated visibility, control and compression capabilities in a single appliance. The BCPSP Course covers:

- Blue Coat PacketShaper Architecture
- Advanced Classification
- URL Categorization
- Traffic Tree Management
- Advanced Bandwidth Management
- Understanding Adaptive Response
- PacketShaper Reporting Tools
- Network Management and Monitoring
- Introduction to Intelligence Center
- Introduction to Policy Center

Students will become **Blue Coat Certified PacketShaper Professionals** upon completing the course and passing the Prometric online exam.

Registration / Course Ordering Information

For registration or reservation, please e-mail us at mtc@mtechpro.com. Information on Blue Coat's comprehensive education and training portfolio can be found at <http://www.bluecoat.com/support/training/courses>.